

Privacy Policy

Introduction

Divine Uttarakhand Tours and Travels ("we", "our", "us") is committed to protecting your privacy. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website and use our services. By accessing this website and providing your information, you consent to the practices described in this policy.

Information We Collect

We may collect the following types of information:

Personal Information

- **Contact Information:** Name, email address, phone number, mailing address.
- **Payment Information:** Credit card details, billing address, and other payment-related information.
- **Travel Information:** Passport details, travel preferences, and special requirements.

Non-Personal Information

- **Technical Information:** IP address, browser type, operating system, and other technical details.
- **Usage Data:** Information about how you use our website, including pages visited, time spent on the site, and links clicked.

How We Use Your Information

We use the collected information for various purposes, including:

- **Providing Services:** To process your bookings, manage your reservations, and provide the services you requested.
- **Communication:** To send you confirmations, updates, invoices, and other relevant information.
- **Customer Support:** To respond to your inquiries and provide assistance.
- **Marketing:** To send you promotional materials, newsletters, and special offers, if you have opted in to receive such communications.
- **Improving Our Services:** To analyze usage patterns and enhance the quality and functionality of our website and services.
- **Compliance:** To comply with legal obligations and protect our rights and interests.

Sharing Your Information

We do not sell, trade, or otherwise transfer your personal information to outside parties, except in the following circumstances:

- **Service Providers:** We may share your information with trusted third parties who assist us in operating our website, conducting our business, or providing services to you, such as payment processors, travel suppliers, and customer support partners.
- **Legal Requirements:** We may disclose your information if required by law, to enforce our site policies, or to protect our rights, property, or safety.
- **Business Transfers:** In the event of a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred to the new owner.

Data Security

We implement a variety of security measures to maintain the safety of your personal information. These measures include:

- **Encryption:** Using SSL encryption to protect data transmitted over the internet.
- **Access Controls:** Restricting access to personal information to authorized personnel only.
- **Regular Audits:** Conducting regular security audits and assessments.

Your Rights

You have the following rights regarding your personal information:

- **Access:** You can request a copy of the personal information we hold about you.
- **Correction:** You can request that we correct any inaccuracies in your personal information.
- **Deletion:** You can request that we delete your personal information, subject to certain conditions.
- **Opt-Out:** You can opt out of receiving marketing communications from us at any time.

To exercise these rights, please contact us using the contact information provided below.

Cookies

Our website uses cookies to enhance your browsing experience. Cookies are small files that are stored on your device. You can choose to disable cookies through your browser settings, but this may affect your ability to use certain features of our website.

Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of these external sites. We encourage you to read the privacy policies of any linked sites you visit.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated revision date. Your continued use of our website and services after any changes indicates your acceptance of the revised policy.

Contact Us

- Email: : divineuk10@gmail.com
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- Address: New Circular Road Mussoorie, Dehradun 248179