

# Terms & Conditions

## Introduction

Welcome to Divine Uttarakhand Tours and Travels! These terms and conditions outline the rules and regulations for the use of our website and services. By accessing this website and booking our services, we assume you accept these terms and conditions in full. Do not continue to use Divine Uttarakhand Tours and Travels' website if you do not accept all the terms and conditions stated on this page.

## Definitions

- **"Company", "We", "Our", "Us"** refers to Divine Uttarakhand Tours and Travels.
- **"Client", "You"** refers to you, the person using our services.
- **"Service"** refers to the travel and tour services provided by Divine Uttarakhand Tours and Travels.

## Booking and Payment

- All bookings are subject to availability and confirmation.
- To secure a booking, a deposit or full payment is required at the time of booking.
- Payments can be made via credit card, debit card, or other available payment methods.
- The final balance must be paid prior to the commencement of the tour as per the invoice terms.
- In case of non-payment of the balance amount, the Company reserves the right to cancel the booking and apply cancellation charges as per our cancellation policy.

## Changes to Booking

- Any changes to the booking must be communicated in writing.
- We will do our best to accommodate changes, but they may be subject to availability and additional charges.
- Significant changes requested within 15 days of the tour may be treated as a cancellation and rebooking.

## Travel Insurance

- We strongly recommend that all clients purchase comprehensive travel insurance that covers trip cancellation, medical expenses, personal accident, personal liability, loss of luggage and

personal effects, and any other expenses which might arise as a result of loss, damage, injury, delay or inconvenience occurring to the client.

## **Liability**

- Divine Uttarakhand Tours and Travels acts as an agent for various suppliers such as airlines, hotels, and transport companies. We are not liable for any loss, damage, delay, or injury resulting from acts or omissions of these third parties.
- We are not responsible for any loss, damage, delay, or inconvenience caused by circumstances beyond our control, including but not limited to natural disasters, weather conditions, and governmental actions.

## **Health and Safety**

- Clients are responsible for ensuring that they are medically fit to travel.
- It is advisable to consult your doctor about vaccinations and health precautions before the tour.
- Clients must comply with local laws and health regulations during the tour.

## **Conduct**

- Clients are expected to behave in a manner that is respectful and considerate towards other clients, our staff, and local communities.
- We reserve the right to terminate a client's participation in the tour without refund if their behavior is deemed inappropriate or disruptive.

## **Governing Law**

- These terms and conditions are governed by and construed in accordance with the laws of India.
- Any disputes arising from these terms and conditions or the services provided by Divine Uttarakhand Tours and Travels shall be subject to the exclusive jurisdiction of the courts in Uttarakhand, India.

## **Contact Information**

If you have any questions about these Terms & Conditions, please contact us:

- Email: [divineuk10@gmail.com](mailto:divineuk10@gmail.com)
- Phone: +91-6300 256 017

- Address: New Circular Road Mussoorie, Dehradun 248179